



# **Future Technology Devices International**

## **TN\_165 Windows CDM Driver Errata Technical**

### **Note**

**Document Reference No.: FT\_001320**

**Version 1.0**

**Issue Date: 2016-04-05**

The intention of this errata technical note is to describe known issues with the FTDI Windows Driver. The current working revision of the FTDI Windows Driver is **Revision 2.12.16, released March 2016.**

Use of FTDI devices in life support and/or safety applications is entirely at the user's risk, and the user agrees to defend, indemnify and hold FTDI harmless from any and all damages, claims, suits or expense resulting from such use.

#### **Future Technology Devices International Limited (FTDI)**

Unit1, 2 Seaward Place, Centurion Business Park, Glasgow G41 1HH United Kingdom

Tel.: +44 (0) 141 429 2777 Fax: + 44 (0) 141 429 2758

E-Mail (Support): [support1@ftdichip.com](mailto:support1@ftdichip.com) Web: <http://www.ftdichip.com>

Copyright © Future Technology Devices International Limited

## **Table of Contents**

<b>1 FTDI Windows Driver .....</b>	<b>2</b>
<b>2 Contact Information .....</b>	<b>3</b>
<b>Appendix A – Revision History .....</b>	<b>4</b>

## 1 FTDI Windows Driver

**Version:**

Windows CDM 2.12.14

**Issue:**

An error in the driver is causing functional issues with FTDI devices. The following devices may not operate correctly with this driver: FT-X series, FT232R and FT245R.

**Workaround:**

The workaround is to use the latest driver version (currently 2.12.16) available from [FTDI](#)

## 2 Contact Information

### Head Office – Glasgow, UK

Future Technology Devices International Limited  
Unit 1, 2 Seaward Place, Centurion Business Park  
Glasgow G41 1HH  
United Kingdom  
Tel: +44 (0) 141 429 2777  
Fax: +44 (0) 141 429 2758

E-mail (Sales) [sales1@ftdichip.com](mailto:sales1@ftdichip.com)  
E-mail (Support) [support1@ftdichip.com](mailto:support1@ftdichip.com)  
E-mail (General Enquiries) [admin1@ftdichip.com](mailto:admin1@ftdichip.com)

### Branch Office – Tigard, Oregon, USA

Future Technology Devices International Limited  
(USA)  
7130 SW Fir Loop  
Tigard, OR 97223  
USA  
Tel: +1 (503) 547 0988  
Fax: +1 (503) 547 0987

E-Mail (Sales) [us.sales@ftdichip.com](mailto:us.sales@ftdichip.com)  
E-Mail (Support) [us.support@ftdichip.com](mailto:us.support@ftdichip.com)  
E-Mail (General Enquiries) [us.admin@ftdichip.com](mailto:us.admin@ftdichip.com)

### Branch Office – Taipei, Taiwan

Future Technology Devices International Limited  
(Taiwan)  
2F, No. 516, Sec. 1, NeiHu Road  
Taipei 114  
Taiwan, R.O.C.  
Tel: +886 (0) 2 8797 1330  
Fax: +886 (0) 2 8751 9737

E-mail (Sales) [tw.sales1@ftdichip.com](mailto:tw.sales1@ftdichip.com)  
E-mail (Support) [tw.support1@ftdichip.com](mailto:tw.support1@ftdichip.com)  
E-mail (General Enquiries) [tw.admin1@ftdichip.com](mailto:tw.admin1@ftdichip.com)

### Branch Office – Shanghai, China

Future Technology Devices International Limited  
(China)  
Room 1103, No.666 West Huaihai Road,  
Shanghai, 200052  
China  
Tel: +86 21 62351596  
Fax: +86 21 62351595

E-mail (Sales) [cn.sales@ftdichip.com](mailto:cn.sales@ftdichip.com)  
E-mail (Support) [cn.support@ftdichip.com](mailto:cn.support@ftdichip.com)  
E-mail (General Enquiries) [cn.admin@ftdichip.com](mailto:cn.admin@ftdichip.com)

### Web Site

<http://ftdichip.com>

### Distributor and Sales Representatives

Please visit the Sales Network page of the [FTDI Web site](#) for the contact details of our distributor(s) and sales representative(s) in your country.

System and equipment manufacturers and designers are responsible to ensure that their systems, and any Future Technology Devices International Ltd (FTDI) devices incorporated in their systems, meet all applicable safety, regulatory and system-level performance requirements. All application-related information in this document (including application descriptions, suggested FTDI devices and other materials) is provided for reference only. While FTDI has taken care to assure it is accurate, this information is subject to customer confirmation, and FTDI disclaims all liability for system designs and for any applications assistance provided by FTDI. Use of FTDI devices in life support and/or safety applications is entirely at the user's risk, and the user agrees to defend, indemnify and hold harmless FTDI from any and all damages, claims, suits or expense resulting from such use. This document is subject to change without notice. No freedom to use patents or other intellectual property rights is implied by the publication of this document. Neither the whole nor any part of the information contained in, or the product described in this document, may be adapted or reproduced in any material or electronic form without the prior written consent of the copyright holder. Future Technology Devices International Ltd, Unit 1, 2 Seaward Place, Centurion Business Park, Glasgow G41 1HH, United Kingdom. Scotland Registered Company Number: SC136640

---

## Appendix A – Revision History

Document Title: TN\_165 Windows CDM Driver Errata Technical Note  
Document Reference No.: FT\_001320  
Clearance No.: FTDI# 492  
Driver Page: <http://www.ftdichip.com/FTDrivers.htm>  
Document Feedback: [Send Feedback](#)

Revision	Changes	Date
1.0	Initial Release	2016-04-11